### 1. Agenda

Documents:

### 5-6-2021-WORKSHOP-AGENDA.PDF

### 2. Meeting Materials

Documents:

5-6-21 POWERPOINT.PDF

### TOWN COUNCIL WORKSHOP AGENDA Thursday, May 6, 2021, at 10:00 AM

Please join the meeting from your computer, tablet or smartphone. <a href="https://global.gotomeeting.com/join/444327797">https://global.gotomeeting.com/join/444327797</a>

You can also dial in using your phone.

United States (Toll Free): 1 866 899 4679

United States: +1 (571) 317-3116

Access Code: 444-327-797

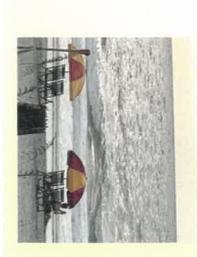
- 1. CALL TO ORDER. Mayor Bob Hellyer
- 2. BUSINESS Town Administrator Presentation
- 3. ADJOURNMENT.

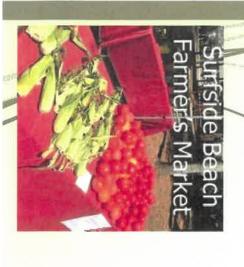




# 2021 Council Workshop

Bill Shanahan, Town Administrator





## Town of Surfside Beach

### WHO ARE WE!!!!!

# Council Administrator Form of Government

- Mayor and Six (6) Council Members
- Adopt the Town Budget
- Set Town Tax Rates
- Approve New and/or Update Policies
- Determine goals and objectives
- Hire/Fire Department Heads and Town Administrator
- Tówn Administrator
- Manages the day to day operations for the Council (Including personnel, budget, and resources)
- Provides objective information and make recommendations to the Council
- Administers the affairs of the town
- Implements the policies of the Town Council.
- 9 Committees/Commissions

Town of Surfside Beach has approximately 75 Full-Time Employees, 20 Part-Time, and 10 Beach Services (Temp summer)

# Town of Surfside Beach

### WHO ARE WE!!!!!

# Located in Horry County, South Carolina

Population: 4,525 est.

Households: 2,150

Total Area: 1.96 Sq. Mi.

Land: 1.94 Sq. Mi.

Water: 0.02 Sq. Mi.

# 2020 – 2021 Approved Budget

U	General Fund:	\$6,851,620
	Administration:	\$ 540,665
	Finance:	\$ 386,900
844 1444	• Court:	\$ 159,870
The Total Market	Facilities:	\$ 96,850
	• Police:	\$2,378,155
	Meters:	\$ 130,600
	• Fire:	\$ 937,655
	Building/zoning:	\$ 249,505
\	Grounds Dept.:	\$1,014,979
\	Vehicle Main:	\$ 178,215
	Special Events:	\$ 195,700
	Non-Dept.:	\$ 186,935
U	Sanitation Fund:	\$1,385,000
	Pier Fund:	\$ 460,500
	Accommodations Tax:	\$ 600,500
	Hospitality Fee:	\$ 384,000
	Local A Tax:	\$ 437,000
U	Sewer Utility Fund:	\$ 967,000
U	Capital Projects Fund:	\$ 422,000

### Goals

What would you like to see happen in the Town of Surfside Beach over the next 5 years?

- Full beneficial retail occupancy on Highway 17
- Lose bad reputation, contractors do not want to work in our town. (Market the Town, possible PIO)
- Town employees to know answers or where to find them, particularly Planning Department
- Ų Staffing consistency (Planning Department and Administrator)
- (Maintenance) Residents to be able to use property as they want to
- Pier: Needs to be completed on schedule and on budget
- Pier: Residents should not have to pay
- Pier: Only pay if your are going to fish
- Pier: Should be self sufficient, pay for itself (Gift Shop, Restaurant, and Vendors)
- Surfside Drive needs to be cleaned up.

### Goals

Beach over the next 5 years? What would you like to see happen in the Town of Surfside

- Roads: Parking, Drainage, Underground Wiring
- Need a Plan for the future (Goals, Vision, and Mission Statement)
- Growth, controlled (stay a family beach)
- Parking: is a problem.
- Need a parking plan that addresses the future (Retail, Pier, and Beach)
- Need a parking plan that will support growth
- together Community, citizens, staff, and elected officials should work
- Need a slogan (The Family Beach?)
- Fix/Update Town Facilities
- Better Communication (Face Book, Web Page, Phone, and PIO.)
- Staff should be nice to citizens
- Update Ordinances (Planning and Zoning Business Friendly)

### Strengths

- Police, well trained and friendly
- We have our own Police and Fire Departments
- Clean Community
- Cap on building height
- Location
- Controlled Growth
- Beach
- Roads
- Retail/Restaurants

### Weaknesses

- Government communication (external/internal)
- Retail
- Reputation (Hard place to do business)
- business with) Image (We are not the friendliest people to do
- No real plan for the future
- Ordinances
- Staff knowledge
- Condition of Facilities
- Staff Attitude

## **Opportunities**

- Business 17 vacancies
- Location
- Beach
- Pier
- E District
- Upcoming Comprehensive Plan

Business/Economic Development Opportunities

- Market the Town
- Low Crime
- Grants (Façade)

### **Threats**

- Location (close to Myrtle Beach)
- Future Crime
- Forget we are the family beach
- Putting the wrong things on the pier
- No Communication
- COVID (Unknown)
- Ordinances (Planning and Zoning)
- Ordinances need to be citizen friendly
- Staff Attitude

### Goal Setting

- Compile Ideas
- Have each Councilmember identify one idea/goal he/she would like to year.) complete during the next five years. (Starting on them this budget
- Rank Ideas
- Have Councilmember's identify their top five goal/ideas in order of points,  $2^{nd}$  idea – 2 points, and  $5^{th}$  idea – 1 point.) preference. (Top Idea = 5 points,  $2^{nd}$  idea – 4 points, and  $3^{rd}$  idea = 3
- Top five ideas (highest points) must be accomplished over the next five years
- Need a schedule of events in place starting with year one.
- Identify goal/ideas if top five are completed.
- Adopt Goals
- Staff create a work plan.
- Must be clear and measurable and delegated to a department/individual.
- The work plan should be presented to council for adoption by resolution.

# Vision Statement/Mission Statement

The Town of Surfside Beach businesses can thrive and provides a quality of life where all citizens and

succeed.

Your Elected Officials and Administrator truly believe that without our citizens we cannot create a quality of life 2<sup>nd</sup> to

none.