

TOWN OF SURFSIDE BEACH TOWN COUNCIL BUDGET MEETING

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6 7 WAMPEE CONFERENCE CENTER March 24, 2011 ◆ 9:00 AM March 25, 2011 ◆ 9:00 AM

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March 24, 2011

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CALL TO ORDER

The budget meeting came to order at 9:00 AM. Mayor Deaton, Mayor Pro Tem Childs and councilmembers Blair, Smith, Dodge, Samples and Johnson were present. There was a quorum. Staff present: Administrator Duckett; Deputy Administrator, Fellner; Clerk, Pinnell; Police Chief, Frederick; Fire Chief Packard; Finance Treasurer, Hursey; Public Works Director, Adair; Building Director, Donevant and Events Supervisor, Ellis.

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Budgeting an Overview (Lecture, No Pictures)

Mr. Duckett explained that the way many local governments in South Carolina do budgeting is very arduous and time consuming and councilmembers end up spending a lot of hours talking about what comes to approximately 22.5 percent of the budget; approximately 65 percent of the budget is already set. Many people talk about zero based budgeting which means you start with a blank slate. Zero based budgeting is really historically based budgeting. Generally speaking, the beginning of the budget season for a June year end usually begins in January. administrator and finance person meet with department heads; the department heads bring in their dream budget. Every single department head needs more people. In the meeting staffing is discussed. The finance person prints out the last audit amount information and detail of where the department currently stands under each budget category and then gives the projection for what the end of the year will be. An evaluation to determine what is needed for the department takes place. Department heads look at people and recurring or operating expenses. department directors next talk about capital needs. The item not discussed at the initial meeting is debt service; whatever is owed is already owed and whatever debts the Town has would be on a fixed payment schedule. The first meeting is to review each item. The items are reviewed line by line. Department heads are always trying to grow; the department heads are questioned on their estimated budget items. Finance then projects what the revenue will be. Finance Directors or Treasurers are very conservative on projecting the income; for them to be successful they need to project a minimum. Administrators attempt to push projections up and rarely are successful. There is then a second series of meetings with department heads; this is when the cuts come in. They need to get closer to a balanced budget. If the budget is not balanced then at the second phase the Town begins a series of budget workshops with council which is also open to the public. Council then makes suggestions to assist in cutting the budget. Numbers are then changed to balance the budget.

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Mr. Duckett then explained how a budget runs in a well run city. Mr. Duckett stated that there are a lot of well run cities in the State of South Carolina and he feels that Surfside Beach, if it is not well run, adding that it is well run in many ways, then it will be well run if Council can take a few suggestions. Instead of going through the previously described process, the administrator has a meeting with all of the department heads; he informs them that the council is conservative; they want to save money and they need to present the public with a budget that shows the citizens they are taking care of the town's money. The department heads are asked to take their

numbers, they are distributed their bottom line number from the previous year. Department heads look at their needs then the budget retreat is scheduled. The mid-year budget adjustments were done here in Surfside Beach which had not been the case in previous years. Mr. Duckett informed the department heads to be very conservative and asked them to be within 5 percent of what had already been approved by the Town Council. If department heads can see places to save money they are asked to do so. Mr. Duckett stated that he will show slides later to show what the Towns' department heads are presenting.

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Mr. Duckett stated that he wanted to now talk about people; he met with all Councilmembers separately at least twice and all have heard what he is about to talk about. Mr. Duckett first thanked Council again for allowing employees to get a retroactive, catch up, raise that was previously taken out of the budget the previous year. Mr. Duckett asked Council if they would do it and they did. Everyone got a 2 or 3 percent raise with a few isolated exceptions. Mr. Duckett stated that he made a commitment to Council; if Council would do this for the employees then he would not ask for an across the board raise for the next two years; he would instead ask for merit increases with the maximum being 4 percent, which is something that some councilmembers preferred. Mr. Duckett also pledged that some percentage of staff will get no increase. There will be great performers, mediocre performers and weak performers. Shown in the budget will be an approximate 3 percent increase to cover merit increases. Also discussed previously with councilmembers were Christmas bonuses. There are twelve different ways to do Christmas bonuses. Council can decide on if and how to do Christmas bonuses but staff can take care of this as well adding that he would be asking for the same number two years in a row. The number will not change and this number is \$109,263 which includes merit and Christmas bonuses including fringe. Mr. Duckett stated that he would commit to Council that the Town will not spend the entire \$109,263. This will fit into everything else being proposed. The Town will not ask for any new employees for the next two years. Mr. Duckett would like to take care of the employees it currently has; he will not ask for more money or new people. If the Town lets the department heads do merit raises there will be easy graders and hard graders. It is unfair that employees get rated subjectively; it is controlled by taking each department's payroll, looking at the number of employees and the total payroll. From the \$109,263 a portion will first be shaved out, this amount would not be given to the department heads; each department head will get a number they have control over. They have to fill out their evaluations on their employees and they have to justify what they are recommending; it then goes through the chain of command for final approval. With the money saved the administrator determines how well the department head is doing. Mr. Duckett then would propose what each department head would receive; part of this would be determined on how well they handled the money they were given control of. Mr. Duckett would then bring the list of recommendations to Council adding that he has done this a number of times. Mr. Duckett stated that this is very important to him adding that it is also extremely important to Council. If you make commitments to your staff to treat them like they deserve to be treated 75 employees will do what 95 couldn't accomplish if you take care of them. Sometimes councils will have confidence in the administrators' recommendations. Mr. Duckett stated that he is not proposing to give it all out. The theory is that it filters down when you allow department heads to bring you a budget that is essentially a no growth budget; the Town is proposing less than in the budget that was already approved. Some department heads have stated that their needs are higher and some have lower needs with no pressure from anyone. They are just being good stewards of the Town's money. Mr. Duckett stated that if Council wants to change what is presented that is their option adding that it is not about him. Mr. Duckett stated that he signed a two year contract with the Town which was signed by all of Council. Currently 12.5 percent of that 2 year contract is gone. 104 weeks

comes to about a percent a week; Mr. Duckett proposed to Council that in December Council add 1 year to his contract because he would like to get to the third budget with Council. After the third budget he will have done his job in Surfside Beach and he will have the Town staff running better after he is gone than while he is here; the right people will be in the right jobs. Council will have shown that they take care of people and they will not want to go anywhere. Mr. Duckett stated that he has experience in this and he has previously left a staff behind better than when he was there.

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The operating expenses being proposed are less than what was approved at midyear. Capital equipment is less than last year. Mr. Duckett stated that he will present pictures later in the meeting. Debt service will not be discussed in the first session; it will be discussed later. At year three the Town won't owe a dime except for the new fire truck which is a separate debt service that was done last year. He will do his best not to look in the rearview mirror at decisions previously made; many of which were very good decisions. Whatever is done is done. The Town did refinance their debt in 2006, a GO (general obligation) bond. After the second year budget the \$418,000 debt will disappear unless the Town borrows more money. At this point he would not suggest Council borrow especially since the Town has money to use for anything it might need. People, operating expenses, capital equipment and debt service is what makes up a local government in South Carolina. The Town has a general fund, it does not have water and sewer or electric; having these are business accounts and it complicates things more by 60 percent. The general fund is the Towns' government fund and the enterprise funds are business funds. The Town has two enterprise funds which will be discussed later. Since Surfside Beach is a beach community it has Atax, which many communities have but beach communities have more and it has hospitality which many communities do not have. Mr. Samples stated that there is also a capital called infrastructure and he is looking for input philosophy from Mr. Duckett on this. Mr. Samples stated that the first bond the Town got was for paving and asked where money for roads is located in the budget. Mr. Duckett stated that the money for roads is in the fund balance and there is \$500,000 there; it is not budgeted and he has not, in his 12 years in local government, ever budgeted for roads. Mr. Samples asked if any money has been budgeted for beach re-nourishment. Mr. Duckett stated that this is in the fund balance as well. Mr. Duckett stated that every year parts of the fund balance are designated for different activities; it could be beach re-nourishment, paving roads, etc. Some of it may be spent, most of it could be spent and none of it could be spent. Just because it is designated does not mean it is spent. Mr. Samples stated that this approach and philosophy will work as long as you bring in more than you are spending. Mr. Samples stated that he appreciates the philosophy and how Mr. Duckett has introduced the budget. The budget needs to be in a larger context which was introduced. Mr. Duckett had spoken about a two year plan which he feels is important. Mr. Samples stated that the Town has money but this Council has never added money to the fund balance; this Council has spent down the fund balance and it works but at some point the Town needs to bring in more revenues than it is spending. Mr. Samples reiterated by stating that his questions related to roads and beach re-nourishment is also this Councils responsibility, yes, there is money in the fund balance, but at some point the Town needs to replenish the fund balance. Mr. Duckett stated he agreed and the fund balance would be explained later in the session. Mr. Duckett stated in the third year the Town will be adding money to the fund balance with the debt having been paid off.

Council had a 15 minute break

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FY 2011-2012 Proposed Budget

Mr. Duckett presented the budget with a PowerPoint presentation which is on file. Mr. Duckett presented the organizational chart for each department. The Building department has a new employee, Ms. Morris, she has 20 years in planning and zoning experience and will take on more of the planning allowing Ms. Donevant to concentrate on the building side; she will also be cross trained for building inspections. Public Works has three to four divisions including the mechanics; the second mechanic was added this year. Mr. Duckett stated that Ms. Blair had questioned the cell phone use at Town hall. Mr. Duckett stated that Ms. Fellner and Ms. Hursey had reevaluated the cell phones prior to his arrival; they met with vendors and ended up getting a deal. The Town spends less than \$15,000 per year which includes 20 cell phones plus 5 additional cell phones to run the computers and police vehicles; these are called air cards; it includes all shared minutes and the Town has never gone over its minutes. The first time the Town goes over the minutes Mr. Duckett will address it. The narcotics department uses cell phones often. The Chief of Police, the Police Captain and the Deputy Administrator Fellner do not have Town phones; they prefer to use their own phones. Ms. Blair thanked Mr. Duckett for the information; she attempted to get the information at the budget retreat last year from the previous administrator and never received it. Mr. Duckett stated that the fire department only has two phones while the Public Works department has four; they use cell phones for the extensive communication between the director and supervisors of streets, sanitation and grounds. There are three phones in recreation and special events; they are used to communicate during events.

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Mr. Duckett showed the police department organizational chart. The victims advocate position would be filled per previously discussed with Council. Mr. Duckett stated that he will likely ask in the future to promote Rodney Keziah to Lieutenant adding that he has the money in the budget. Council will be asked to make this decision later. It was confirmed that he is already getting training and doing additional work. The fire department chart was shown. Mr. Duckett stated that the Town has many volunteers that work for this department.

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Mr. Duckett showed a slide of the Town as a whole. Revenues and expenditures and impact on fund balance were reported. Government activities were presented in a slide. Mr. Duckett stated that books have been prepared for council and council can have a copy after the meeting. Council can spend as much time talking about these items; if Council wants to get into the details Mr. Duckett advised Council to set up an individual meeting with Ms. Hursey and Ms. Fellner to discuss the funds in more detail. The general fund shows the impact of the fund balance. Total fund balance by year was projected in a slide. The Town fund balance has been going down progressively but it went up in 2010 due to the 15 month year the Town created to change their budget year; it includes two years of business license fees. The fund balance in the upcoming projected budget is about three and a half million. Undesignated fund balance, there are parts of the fund balance that are designated for different things. Undesignated fund balance is money that Council needs to take action to designate its use. Undesignated fund balance percentage this year is 41.53 percent; this is the amount of money the Town has if no additional money is collected. This meant that the Town can go 43 percent of the year with no collections. Some cities have ordinances that require keeping 25 percent in the fund balance; this is wise if there is lots of turnover in councils; as long as the Town has it, there is no need to pass a law; 25 percent is a good number if it gets to 50 percent some people would say it's irresponsible because you are banking money you are not spending. Mr. Samples asked if it was a million one that the Town has in debt that it owes itself. Mr. Duckett confirmed this to be correct. Mr. Samples

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commented that the Town could not really spend the money it owed. Mr. Duckett showed Council a slide with a pie chart of the proposed revenues of the Town for 2011-2012. The pie chart showed that approximately 40 percent of the Town revenues come from property taxes and approximately 40 percent comes from franchise fees and license fees and permits. 80 percent is the bulk of the Town revenue. Mr. Duckett stated that the two business license staff are two of the best individuals he has seen in his experience adding that they are kind, nice and very professional. Mr. Duckett added that they look for businesses without licenses working in Town. The other finance sources are accommodations tax funds, hospitality and 5 percent of pier enterprise fund. The Police are not out making the Town money in fines and forfeitures; these are not revenue producing, the State gets most of this money. The Town does not account for the entire amount since it goes to the State. The Town is currently getting zero percent interest. The intergovernmental revenue is comprised of monies from the state, including grants, shared taxes, and other reimbursable fees. In preparing the budget the Town only gets \$100,000 in reimbursable fees and the Town cut 10 percent to \$90,000 assuming the State will give less; this is hurting the counties; the smaller the municipality the less the effect. The intergovernmental also includes alcohol permit money, homestead exemptions and the \$16,000 given from Horry County for recreation which was given recently to the Town by Paul Price. Mr. Samples stated that there are a group of people regarding property taxes that declare they contribute with rental properties as well. Mr. Duckett stated that business income for Surfside Beach is very good. Mr. Duckett reviewed millage assessment adding that this is something else the Town did well. The Town needs to get other arenas to contribute to the general fund. General fund expenditures is going down. The operating expenditures total by fiscal year was included; this is going down. Proposed expenditures by department were presented. Salaries and benefits makes up 75 percent of the Town budget. This is true in all governments. Councils should not have to spend so much time on 22 - 23 percent of the budget; this should be entrusted to the department heads. They need to manage their money. Grounds Department is part of Public Works but it is funded a little differently. Public Works is about 5 percent, the court makes up 1 percent of the budget. Mr. Duckett stated that some more money was placed in court for the next budget; the plan is to have more jury trials this year. Some more cases will be prosecuted. Mr. Samples asked why the sign case was prosecuted. Mr. Duckett stated this was the prosecutor's decision. Mr. Smith asked what the Public Works department would spend \$188,000 on. Mr. Duckett and Mr. Adair explained that it would include uniforms, wood, nuts, bolts, shovels, rakes, etc. Sanitation is accounted for separately. Mr. Smith asked what is included in the \$134,000 in administration. Mr. Duckett stated this includes Council. Most cities have council broken out in a separate budget than administration. More often council is moved into administration; it includes travel and training. Mr. Duckett stated that this Council does not spend a lot of money on meals compared to other councils. Some councils get fed at meetings and this Council does not. Mr. Samples asked if Council would get the detail on these items. Ms. Hursey stated that all admin and Council travel and training would be included on one line. Mr. Samples asked if there will be a comparable line to the previous budget. Ms. Hursey stated that there would be.

Mr. Duckett reviewed capital expenditures. Mr. Duckett stated that staff is requesting to spend very little in the next budget. Mr. Samples asked if there was a capital replacement plan. Mr. Duckett stated that the Town has one but it is not what he thought it was, it is primarily driven by the mechanic in the shop. The police are requesting one car. Public Works is requesting security fencing, the fire department is requesting replacement of a 1996 Dodge pickup since it is starting to cost the Town money to repair. The fire department is also requesting a NEMA cabinet, Public Works is requesting a long bed utility truck and a diesel mower. Under non-departmental the request is for an HVAC unit. Under non-departmental staff is requesting a Server with SQL

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2008. Capital expenditures were listed by department. Police is \$27,000, Grounds is \$9,000, Fire is \$12,550, Public Works is \$50,000 and Non-departmental is \$30,500 with a total of approximately \$130,000. Mr. Samples asked where the HVAC was going to go. Ms. Hursey stated that the Town budgets one per year since the Town averages one replacement each year. It was confirmed that one was recently replaced at Town hall. Mr. Duckett reviewed debt service. The debt is anticipated to be finished by 2014. Mr. Samples confirmed that the original bond was for street paying in the late 80's and then it was rolled over in order to build the police station. The police station cost about three quarter of a million dollars when it was built. Mayor Deaton stated that there have been numerous attempts to spend the debt service in advance and the Town held the line, there have been suggestions in the past to offset the debt; spend money on something else. Mr. Duckett stated that he was shocked at how little debt the Town had. Another debt service is the ladder truck which will be paid off in 2021. Mr. Duckett stated that the Town has done great things with stormwater adding that it will always be a continuing challenge. Mr. Johnson stated that there are stormwater issues on the north end; is there an estimated cost. Mayor Deaton stated that this is the last basin and there should be evaluations being done now. Mr. Adair stated that Earthworks gave the Town a proposal and DDC is due to give a proposal to the Town so they can compare. Mr. Adair stated that there is a large pocket in the Myrtle basin from Pine to 5th and from Poplar to Cedar, this is where the problem is. The north side from 14 to 17 the Cherry Lake into Magnolia Lake into the ocean is not draining well and they looked at a watershed basin. Mr. Samples asked if there was another basin in between those two. Mr. Adair stated that Dogwood and Elizabeth is its own basin and all those properties drain well. 13th is part of the north end project; this goes towards Magnolia.

Mr. Duckett reported on hospitality revenues; they went down between 2009 and 2011 as predicted. Ms. Hursey is projecting it will come in at \$810,000 but Mr. Duckett feels this is conservative and it should come in higher than this. Mr. Samples asked how much the Town was getting in hospitality from the pier. Mr. Duckett stated that this number cannot be discussed. Mr. Samples asked if the parking portion can be taken out and then just discuss hospitality fees. Ms. Hursey stated it is in the next slide. Mr. Duckett clarified he is talking about hospitality revenues. Mr. Samples stated that other items were previously moved into hospitality revenues. Mr. Duckett stated that parking is hospitality; the people who live in Town do not pay to park. Mr. Duckett stated that the restaurant income received from Nibils is equivalent to what it gets from Dennys. There were some comments about the loss of revenue from not having an operating restaurant. Hospitality expenditures show how the Town spends hospitality money. This fund was used to build the firestation. Tourist related items such as bicycles for the police are also items included. Mr. Duckett stated that hospitality goes hand in hand with accommodations tax; if one goes up then the other goes up. Mr. Samples stated that this is if the rate stays the same. Mr. Duckett stated that this is why there is a fund balance otherwise if the revenue went down then the Town would have to dip into its savings and this is why the Town has a healthy balance. Proposed accommodations tax revenues were presented. Mr. Duckett stated that he is impressed with the Town; as he walks around he sees signs showing where accommodations tax money is being spent. The bathrooms are maintained and kept clean with accommodations tax money. The Town can only spend accommodations tax money on certain things. Hospitality money can be spent on more items. Some is transferred to the general fund. Accommodations expenditures include public safety, public works, recreation and special events, grounds and non-departmental. Mr. Duckett commented favorably on the routines of the Town staff. Enterprise funds include sanitation and the pier. The sanitation fund is in good shape. The pier fund does not include any income from a pier restaurant; there is hope there will be but the financial staff has been conservative. Mr. Samples asked how much the Town is budgeting for maintenance on the pier. Mr. Adair stated there was approximately \$20,000 to \$30,000 budgeted. Mr. Samples asked if the Town needs to replace the pilings that Council was told need to be replaced. Mr. Adair stated that they do need to be replaced; it needs to go out for engineering and bid. It would be done in this budget year. Ms. Hursey and Mr. Adair stated that this is on the capital side and it would come out of the pier fund balance.

Council had a break for lunch

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Planning, Building and Zoning

Ms. Donevant gave her photo presentation to Council. Ms. Donevant reported that the Platt Street buildings were demolished. It was confirmed that Platt Street is a road by Deerfield; it is a public street located in town and is County maintained. It was recently paved by the County. Ms. Donevant reported on a pool issue in Town. The building department put mosquito dunks in the pool and a letter was sent. Mr. Childs inquired as to this foreclosed property and the Town's recently passed ordinance to maintain these properties. Ms. Donevant stated that she does not believe this particular property is in foreclosure. Mr. Childs asked why the Town could not place a lien on the property. Ms. Donevant stated that the Town, per the attorney, cannot place a mechanics lien on the property since no work has been performed. Ms. Donevants' concern was, is the Town going to go in and clean and maintain the property? If it is a foreclosed property the bank will not pay the Town. There was additional discussion regarding the concern of these types of properties. Ms. Dodge stated that it is a health hazard. Ms. Donevant stated that the Town has placed mosquito dunks in the pool to address the health issue. Mr. Childs stated that the attorneys have been given this issue to advise on. The question is how do we clean, who cleans it, and can the Town put a lien on the property? Ms. Blair stated that this is a gray area. Mr. Samples stated that the taxpayers are paying for the maintenance; is the Town going to be reimbursed? Ms. Blair stated that the Town needs to determine if this is a health issue or is it something that just needs to be made more visibly attractive. Mr. Samples stated that the aesthetic issue is important to the tax base of the municipality. Mr. Childs stated that the neighbor has had problems renting their property due to the condition of the pool next door. Mr. Johnson guestioned whether the Town would want to invest the man power to clean and maintain this property. Ms. Donevant stated that there is also a liability issue. Mr. Childs stated that the Town needs to ask the attorney, who owns the property and what can the Town do with it. Ms. Fellner stated the Town went through this before; numerous letters were written the problem was that the mortgage had been bundled and sold to someone else; finally the Town got an answer that it was in the hands of the third bank. The attorneys were asked what the chances of the Town recovering their costs and the attorney, Mike Smiths' answer was, zero to none. Mr. Samples stated that it would be suggested to get a written response from Ken Moss on this. The Town can file a lien but if the property goes into foreclosure a bankruptcy court can clear the liens and the Town would not get reimbursed. Ms. Donevant stated that other properties with similar problems have been sold and cleaned. Mr. Samples asked the status of the boarded up homes on the south end. Ms. Donevant stated that the owners cleaned and boarded them up to keep vagrants out; this was handled with the Town nuisance ordinance. Mr. Childs asked about the buildings off of Surfside Drive by the barbershop. Ms Donevant stated that she will write them up under the nuisance ordinance. It was confirmed that there is only one pool situation in Town that the building department is aware of at this time. Ms. Blair stated that she has mixed emotions about having the Town spend money on private property. If there were trash on the right of way that would be another issue. The mosquitoes are being killed with the dunks. Ms. Donevant confirmed this is being done. The aesthetic problem is if there is a problem in the rental area. Ms. Blair stated that it would be different if it became a vector situation; this would

be a hazard issue. Mr. Smith asked if the property has paid taxes. The county website shows if something is paid.

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Ms. Donevant addressed the removal of a truck on Poplar and obstructions on the right of ways which are issues in Town. There is not supposed to be anything in the right of way except grass. Unless right-of-ways are enforced across the board they are hard to address. Mr. Duckett asked if it made sense to Council that instead of upsetting 400 people who are currently not in compliance with right-of-ways should the Town address the right-of-way issue as new owners take over a property. Because the Town has not enforced it for so long it would be a problem to enforce it now. Ms. Donevant stated that she agrees with this plan; the Town can look into how to track the property change of hands. Ms. Hursey stated that the Town would need to have a list of properties not currently compliant and then the Town would need to compare this list with the new sales list. Mr. Duckett suggested getting a handle on this in the next 90 days; the Town should have a database in place so the Town knows how large the problem is. Photos could be placed in the newsletter to educate the public on what is non-compliant. Mr. Samples asked if the Town could sell the right-of-way and get an easement. It was confirmed that these are public right-of-ways and cannot be sold. It was reported that the mattresses were removed from the Days Inn; they are in the process of a major renovation. They are not going to refurbish the restaurant at this time. The plans are currently being reviewed for these renovations. D.R. Horton has purchased 8 lots at Harbor Lights; the Town had received plans for 8 single family homes. The plans were returned to D.R. Horton for some changes and the Town expects to get them back soon. Celebration Music Theatre is now open. Ms. Donevant then showed photos of illegal signs in Surfside Beach. Signs on cars were discussed; they are allowed if they are flush with the vehicle. Mr. Duckett stated that most municipalities do not allow these types of signs. The Planning Commission agreed to allow them. Ms. Donevant stated that the Planning Commission had discussions regarding the Crabby Mikes van and the Jamin Leather van with characters on the vehicles. Mr. Samples asked if the Town could set up a board for signs. Mr. Duckett stated that these would be addressed through the Planning Commission. There was additional discussion regarding vehicle signs. Banner signs are exempt in the new ordinance. Ms. Donevant stated that she will be bringing signs back up to the Planning Commission for some suggested changes. Ms. Donevant showed photos of some samples of open displays.

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Public Works

Mr. Adair gave a presentation on stormwater. Mr. Adair presented a 20 minute DVD which is a mandatory staff training video required as part of the NPDES permit. Mr. Adair stated that many people believe that stormwater issues involve addressing water flow but the main purpose of having a stormwater program is to comply with the Clean Water Act; clean water discharge is what the Town is looking to achieve. Staff training on stormwater is part of the requirement. As a Public Works Director he needs to make sure the Town is in compliance with the new phase of the NPDES program; this is implemented by DHEC. The Town needs to make sure clean water gets discharged. Mr. Adair presented information on a street sweeper. Why sweep? The obvious benefits are cleaner streets, safer streets, less sand and gravel to skid on. The less obvious benefits are better water and air quality. Pollutant removal before it hits the stormwater drains is what the Town is looking to accomplish. The EPA implemented the Clean Water Act in 1972 that provides the statutory basis of the NPDES permitting program. The Town is an MS4 licensed by the State which is a Municipal Separate Storm Sewer System. DHEC tests the waters in the area. The Town is designated as a small MS4; this is considered an urban area. The program consists of public education and outreach, public participation and involvement which includes the stormwater committee and the volunteer water testing; also included is illicit

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discharge detection and elimination, construction site runoff control, post construction site runoff control and pollution prevention. Pollution prevention is where the Town is weak; the Town currently has no controls in place. Mr. Samples asked about the catch basins on the south end of Ocean Blvd. and oil water separators. Mr. Samples instructed Mr. Adair to follow up with Earthworks and Mr. Strickland; he believes the Town paid extra for this and invested in Melody basin and Floral basin. Mr. Adair stated this would be a structural control and it would not remove the fine materials. Mr. Adair agreed that these probably need to be cleaned out by now. Mr. Adair stated that the Town also needs to address contaminants, floatables, bacteria, silt, PM10 particulates which can become airborne and heavy metals before they wind up in the storm system. The EPA has a list of best management practices. Many of the contaminants can be minimized by street sweeping. Horry County has to go through a half mile of ditches before it hits the lakes; it has time for filtration. In the Town of Surfside Beach it goes from the lake to the ocean with little filtration. Mr. Adair explained further the results in better water and air quality with street sweepers. The Town has been looking at various sweepers; the model the Town is looking at is a TYMCO from Waco Texas which meets most of the Towns' needs. Mr. Adair explained how the regenerative sweeper worked. Operator training is included; maintenance costs are low. The Town would not sweep every day; maybe a couple of times a week and it would be added to the Town schedule. Ms. Dodge asked if the sweeper needs curbs to work efficiently. Mr. Adair stated that it is designed to work without curbs. Mr. Adair showed photos of the machine. Mr. Adair stated that he would like to place this item in the budget adding that this is a good time to implement a program; the NPDES restrictions are getting tighter with the next phase. This sweeper would dump into a 30 yard container and it could be taken out to the sanitary landfill and it would not go back into the ground. The Town is spending a fortune on consortium, on engineers and to participate in the next NPDES program; a lot of money is being spent to stay compliant with water quality standards and he feels a sweeper will assist the Town with becoming compliant. The auditors that came from the State told staff that the Town has a long way to go; there is nothing currently in place for pollutant removal. Mr. Samples asked if the Town has capacity with existing staff. Mr. Adair stated that his goal would be to sweep every street in Town twice a month. Mr. Adair stated he would use existing staff and that the sweeper does not run in the rain; the streets would need to be dry. Ms. Blair stated that potentially this could have positive testing on our water. Mr. Adair stated that the Town has removed 13 white geese from Myrtle Lake which were thought to be causing the pollutant problems and the removal has not had a significant impact. The geese were not the main problem; there is fertilizer, construction activity, tires; everything goes onto the road and into the stormwater. Ms. Donevant stated that the Town is issued a permit every year and every year the rules are rewritten; the federal government has made more stringent requirements. Ms. Donevant stated that she and Mr. Adair along with Earthworks are developing a master plan for the Town that includes the control of illicit discharge. These are problems the Town will be facing down the road. Mr. Samples asked if the Town does not purchase a sweeper this year is this something where the Town could at least gather more information and consider it in the future. Mr. Adair stated that there is money currently in stormwater to fund it. Ms. Hursey stated that this would not effect the fund balance; the money comes from the designated mills for stormwater. Mr. Johnson stated that since the guidelines are becoming more stringent would the Town have any other alternatives. Mr. Adair stated that there is no other way the Town could remove these kinds of contaminants. Ms. Dodge stated that she was skeptical of the use at first and recommended giving a presentation to the public to explain the need for the sweeper. Mr. Adair stated that the DVD will be shown at the next Stormwater meeting and all Public Works staff will be required to view it. The stormwater committee voted overwhelmingly on the sweeper. Council suggested having the stormwater present a formal written recommendation to

council on the sweeper. Mr. Duckett stated that Council has received a lot of information and asked Council if they would like to look at the actual equipment or does Council already have enough information to consider? Mr. Adair has narrowed it down to the piece of equipment he would recommend. Mr. Adair stated that the sweepers usually last 8 to 10 years and he would look at the warranty information. There were councilmembers that agreed with Mr. Adair's recommendation. Ms. Blair stated that she feels the Town should address the water quality and agrees with the benefits but now it is a financial decision. Mr. Samples stated that he feels that the Town of Surfside deals with drainage issues from Horry County. Mr. Samples stated that he feels there would be a marginal benefit to the Town with the use of a sweeper. Mr. Adair stated that the issue is that the Town would be maximizing their participation which is a recommended requirement; the Town has to participate and do what it can to make a difference. Mr. Samples stated that he had in previous years approved the downloading of a plan from the Internet for stormwater and that saved the Town money. Mr. Samples stated that the Town has never finished Myrtle basin; moving water and preventing flooding is the Towns' primary concern. Mr. Samples discussed the 50/50 program and its assistance to stormwater. Mr. Adair stated that the issue with the 50/50 and piping is that it increases the movement of stormwater into the ocean; it moves it faster and brings more silt with it. Ms. Blair stated that she understands what Mr. Adairs' concerns are; the western side of the county has a better cleaner but it does not drain it well whereas the eastern portion deals with drainage better but the cleansing portion needs to be worked on.

Council took a 15 minute break

Police

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Police Chief Frederick gave his presentation. Chief Frederick stated that his department understands where his department is regarding the Town budget. Chief Frederick stated that he would be talking about his department's mission, professionalism and details, public relations and branding. The mission of the police department is keeping the public safe and to serve the public and to enforce the law. Chief Frederick stated that any chief that comes in will bring their own methodology. Traffic tickets are not their mission it is an effective tool for one part of the police departments mission which is highway safety. How the police department accomplishes their mission does get into the budget. One of the jobs of the Police Chief is to make sure he is communicating with the Administrator and Council through the administrator; making sure there is an understanding that what his department is doing is valid and that they are doing things the most effective way; this is where the budget come in. The budget does not really effect his department in being a professional law enforcement agency within reason; if the budget is cut 10 percent the department would be less effective and the crime rate would be impacted but it would not be majorly impacted. The decisions are based on the standards created from their mission. Basic professionalism is very important; the police have to be whoever the person demanding service wants them to be at that moment. Specialism is a factor of the job as well; the police need to do the best job they can possibly do. Attention to detail versus micromanagement; some uniforms may cost less but may not last as long; sometimes the value is in the quality and not the initial savings. Long term cost savings are always considered. Time management is also important. Procedures used for years are reevaluated to see where time savings can exist. Public and media relations are two different things but both are very important. The police department currently has a fantastic relationship with the media. Branding was discussed. Chief Frederick stated that he feels branding is very important. The idea behind branding is repetition; the Town branding revolves around the family beach and quality of life. The public needs to understand the service level provided by the police department; there is a large group that will, fortunately,

never have to deal with the police department but the message needs to be there. People need to know they are safe. Service is a main focus; the public needs to know that they are important and their concerns matter. Image is very important; it can work for you or against you. It is important to get the right image. Part of branding involves image presented. Police grooming and department cleanliness and organization is also part of that image projected to the public. Verbal and written communication and interactions with the public are very important. The level of service has been elevated mainly through attitude. Chief Frederick stated that his officers approach vehicles with a greeting and introduction then go right into why the individual was stopped. Complaints in his department have decreased; his officers are handling situations better. Chief Frederick discussed vehicle branding. Chief Frederick stated that he feels it is important for a community to have their own identity. Visibility used as a deterrent was discussed. Chief Frederick stated that he does not believe in using unmarked cars or marked cars with no light on top. Chief Frederick stated that he wants his police cars to be seen; this is used as a deterrent. Chief Frederick stated that two tone black and white police cars stand out. Repainting the existing police cars would normally cost \$400-\$500. Vehicle repair cost is an issue. Repairs on the two tone cars would cost less. Chief Frederick stated through a variety of lucky circumstances certain funds, a refund for a defect in the paint found by Ford and the distribution of drug money which can only be used for specific purposes, can be used to paint the current police cars and would hold no cost to the Town. It is a 4 week project and the benefit will be the bang that the Town will get for the buck. The cars are more visible and scientifically it will give the public a sense of safety; the more visual they are the safer the public feels. Chief Frederick stated that he is not asking for consensus from Council at this time. The main purpose is to deter criminals and keep the Town safe. Mr. Duckett asked Chief Frederick to explain how Surfside Beach landed three strongly qualified officers. Chief Frederick stated that previously the Town would get average to below average applicants; this time an ad was placed on the website and approximately 168 applications came in from the one day ad and they had some highly qualified individuals applying. Chief Frederick asked the applicants why they chose Surfside Beach. The answer he received was that they asked around and got a positive response. These applicants had offers from other agencies but took the job in Surfside Beach. Chief Frederick then thanked Council for their efforts.

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ADJOURNMENT

The meeting was adjourned at 4:05 PM.

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March 25, 2011

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CALL TO ORDER

The meeting was called to order at 9:00 AM. Mayor Deaton, Mayor Pro Tem Childs and councilmembers Blair, Smith, Dodge, Samples and Johnson were present. There was a quorum. Staff present: Administrator Duckett; Deputy Administrator, Fellner; Clerk, Pinnell; Police Chief, Frederick; Fire Chief Packard; Finance Treasurer, Hursey; Public Works Director, Adair; Building Director, Donevant and Events Supervisor, Ellis.

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Micromanaging Operational Expenditures: GOV201

Mr. Duckett stated that he will provide councilmembers with the budget information at their request. Mr. Duckett thanked Council for their attention during the meeting adding that he enjoyed getting to know staff and Council in a social setting. Mr. Duckett asked if anyone wanted to make any comments.

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Mr. Johnson thanked Mr. Duckett for "changing things up" adding that this is his third budget retreat and he thought it to be much easier to comprehend this year. Mr. Johnson stated that he appreciates what Mr. Duckett is doing for the Town and thanked staff for all they do. He stated that he agreed with another councilmember who had stated that they believe all of the right people are in the right places now at Town Hall. Mr. Childs thanked Mr. Duckett for his presentation adding that it was much easier to understand than in previous years and thanked staff for all they do. Mr. Childs stated that he feels this is also a great Council and he knows that every Councilmember here really cares about the Town. Ms. Dodge applauded the staff and thanked Mr. Duckett. Mr. Samples stated that he agrees with everything that everyone said and he feels we are all on the right track. There are questions and points he will be raising. He appreciated the work involved in the budget and how it was presented but the items he feels that a majority of Council needs to undertake are the capital investments; the pier and basic Town maintenance and enhancements such as the stop stripes need to be adressed. As roads are paved visitors need to know where to stop. This is a good first step but there are ongoing requirements that the Town needs to build into its routine so that the people that live in Town become confident that things will get taken care of. Mr. Samples stated that the items, not politically visible, cannot be forgotten. We need to maintain what we have and added that he does believe that the right people are in the right place. Mr. Samples stated he would like to get back to the basics and staff should all be proud of where they work and the Council that is trying to support staff. Mr. Samples commented on the presentation stating that he thought it was great. Ms. Blair agreed with what was said; the main goal and focus for being here are to consider decisions yet to be made and for staff to share the information with Council so that they can make those decisions. Ms. Blair stated that it was presented in a way that was easy to absorb and she appreciated the basic overview. Ms. Blair stated that she was glad to have the opportunity to talk to staff in a social atmosphere; she thought the down time was as beneficial as the business portion and thanked staff for all they do. Mr. Smith stated that he appreciates all of staff and what they do and thanked Mr. Duckett for the numbers. His focus is on the number of employees, salaries and benefits since that makes up 80 percent of the budget. Mr. Smith thanked Mr. Samples for bringing up the stop stripes and that he feels the Town is doing a great

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Mr. Duckett thanked everyone and wished them a nice day.

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583 584	ADJOURNMENT The meeting was adjourned at 9:30 AM		
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620	In accordance with FOIA, meeting notice and the agenda were faxed and/or emailed to local media and interested placed list is on file in the clerk's office. The agenda was posted on bulletin boards outside Council chambers and in the clerk's office.		
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623	area. Meeting notice was also posted on the Town marquee. When (***) is used a section of the transcription is inaudible.		

Clerk's Note: This document constitutes minutes of the meeting, which was audio taped. This meeting was transcribed by Clerk Pinnell. In accordance with FOIA, meeting notice and the agenda were faxed and/or emailed to local media and interested parties. A complete list is on file in the clerk's office. The agenda was posted on bulletin boards outside Council chambers and in the Town hall reception area. Meeting notice was also posted on the Town marquee. When (***) is used a section of the transcription is inaudible.